

Paediatric CARE measure (PCM) – 10Q Parent Information sheet

Why should I fill in the PCM 10Q Parent?

The PCM 10Q Parent asks parents and carers what they think about the way their child's therapist talks with them. The information will be used to help therapists get better at talking with the children, young people and families that they work with.

Please:

1. **Fill in the PCM 10Q Parent.** Please ask if you are not sure about something.

The image shows two pages of the PCM 10Q Parent form. The left page contains items 1-5 and the right page contains items 6-10. Each item includes a description of the therapist's behavior and a 5-point Likert scale with smiley faces.

PCM 10Q Parent

Please tick, circle or mark the scale.
How was the therapist at...

1... making you and your child feel at ease (being friendly and warm)

2... letting you tell your child's 'story' (giving you time to fully describe things in your own words)

3... really listening (giving close attention to what you and your child are saying)

4... being interested in your child as a whole person (asking/finding relevant details about their life, their situation)

5... fully understanding your concerns (communicating that she has accurately understood your child's problems)

6... showing care and compassion (showing genuine concern)

7... being positive (having a positive approach and positive attitude)

8... explaining things clearly (fully answering your questions, giving you enough information)

9... helping you to take control (helping with what you can do to improve your child's health problems)

10... making a plan of action (discussing the options, involving you as much as you want)

If you would like to explain any of your responses, please use this space or overleaf

2. Hand in the completed form.

Please note: The PCM 10Q Parent is anonymous. This means you don't have to write your name on the form and no one will know which form belongs to you. Please be honest with your answers.

Thank you for your help