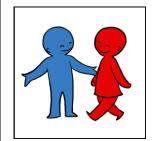


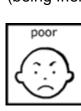


Please tick, circle or mark the scale.

How was the therapist at...



1... making you and your child feel at ease? (being friendly and warm)















2... letting you tell your child's 'story'?

(giving you time to fully describe things in your own words)















3... really listening?

(playing close attention to what you and your child are saying)















4... being interested in your child as a whole person?

(asking/knowing relevant details about their life, their situation)















5... fully understanding your concerns?

(communicating that s/he had accurately understood your child's problems)







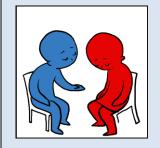






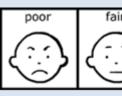






6... showing care and compassion?

(seeming genuinely concerned)













7... being positive?

(having a positive approach and positive attitude)















8... explaining things clearly?

(fully answering your questions, giving you enough information)















9... helping you to take control?

(exploring with you what you can do to improve your child's health yourself)















10... making a plan of action?

(discussing the options, involving you as much as you want)













If you would like to explain any of your responses, please use this space or overleaf.