For an optimal site experience, better encryption, and privacy support, we recommend using the latest versions (current and up to two previous major releases) of the browsers listed below.

**Important:** Using older browser versions can prevent you from accessing Talking Mats, and some site features may not function as expected. Please note that browsers supported on desktop may be different from those supported on mobile.

We support the current and two previous major releases of the following desktop browsers:

- Microsoft Edge
- Firefox
- Chrome
- Safari

**Note**: We no longer support Internet Explorer and your Talking Mats experience may be suboptimal. We recommend moving to one of the above browsers as soon as possible for the best experience.

On mobile, we support the current and two previous major releases of the following browsers:

- Microsoft Edge
- Safari
- Chrome
- Android

If you're using a supported browser and a site feature still doesn't work as expected, then:

- Determine if your internet browser is <u>current or needs to be updated</u>.
- Try using a different browser (in its latest version) as a temporary workaround.

If you've tried these solutions, and continue experiencing issues, contact us with the following details:

- An explanation of the issue
- The browsers and versions you've tried
- A screenshot of your issue